

DTMA ALERTS

**Providing accurate customer contact information is essential
to ensure we can establish and maintain communication.**

The Doylestown Township Municipal Authority (DTMA) has a new high speed mass communication and notification system. The implementation of the communication system will improve the speed and efficiency with which the authority can convey important information to the public related to the public water supply.

The messages will go directly to the preferred phone number supplied to us by the customer in both emergency and non-emergency situations. This will give the authority the capability to contact all customers within a short period of time if necessary.

The authority will also have the option of contacting specific groups of customers within a geographic area affected by a localized situation, such as a water main break, temporary service interruption, or traffic detour due to construction or repair work.

Please add Doylestown Township Municipal Authority to the list of entities you provide with updated contact information as it changes. Only with your cooperation can we ensure you are contacted in a timely manner should the need arise. If you have any questions or concerns, please contact Koun Lim by emailing klim@doylestownpa.org or calling 215-348-9915.

Please print and complete the form below, then return it using one of the following methods:

- Mail: Doylestown Township Municipal Authority, 425 Wells Road, Doylestown, PA 18901
- Email: dtma@doylestownpa.org

THE ONLY PURPOSE FOR WHICH THIS INFORMATION WILL BE USED IS TO CONTACT YOU
REGARDING AUTHORITY ISSUES. IT WILL NOT BE SHARED WITH ANYONE FOR ANY OTHER PURPOSE.

**Doylestown Township Municipal Authority, 425 Wells Road, Doylestown, PA 18901
(Please print clearly)**

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|--|--------|--------|------|
| NAME: | EMAIL: | | |
| ADDRESS: | | STATE: | ZIP: |
| DTMA ACCOUNT #: | | | |
| PREFERRED PHONE NUMBER: | | | |
| ALTERNATIVE PHONE NUMBER: | | | |
| E-BILL: YES NO (Please check one) | | | |